

# REHP 2023 OVERVIEW



## ➤ What is staying the same in 2023?

- Non-Medicare and Medicare plan offerings remain the same for 2023.
- Copays are unchanged.
- Non-Medicare deductibles remain the same.

## ▶ What is changing in 2023?

- Costs for \$5 State Paid REHP members & Survivor Spouse members will change.
- Medicare premiums and Medicare deductible may change.

# Open Enrollment

- **Non-Medicare-** October 17, 2022 – November 4, 2022
- **Medicare-** October 24, 2022 – November 11, 2022

## ➤ Aetna Medicare Open Access PPO

- Call 1.800.954.0684 at 10 am on October 27<sup>th</sup> or at 1 pm on November 3<sup>rd</sup> for a free Aetna educational call.

# How well do you know your REHP benefits?



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**A:** REHP members are covered for emergency services when traveling outside the US. Contact your REHP medical plan before traveling to understand how your REHP medical plan covers emergency services.



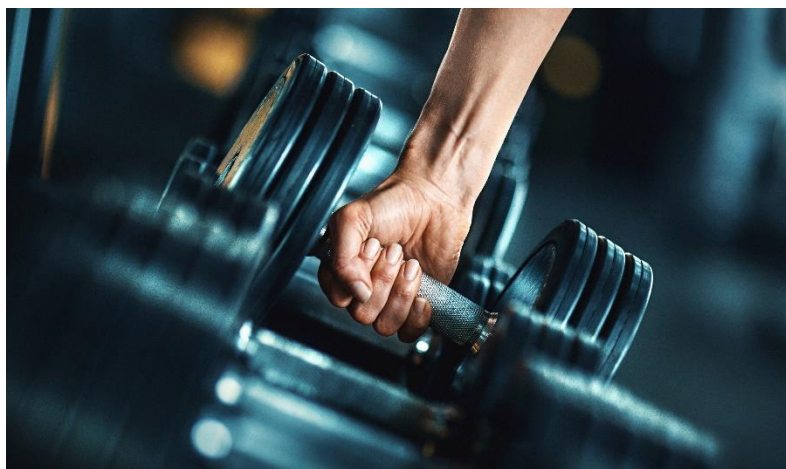
**Q: You and your spouse see an ad for a Medicare Advantage plan with a \$0 monthly premium that offers both dental and vision. Your spouse suggests signing up as a supplement to your REHP plan since it won't cost anything. How do you respond?**



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**A: Signing up for a private Medicare Advantage plan or a private Part D plan will terminate your REHP coverage. Medicare rules do not allow for enrollment in multiple plans.**

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**A: SilverSneakers (1.888.423.4632) offers on-demand videos, tailored workouts on the GO mobile app and classes on Facebook Live.**

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**A: Contact Aetna at 1.888.272.5651. Aetna has a provider relations department that can reach out to providers to explain they pay at the same rate as Medicare.**

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**A: REHP Handbook, Aetna Summary of Benefits, contact the PEBTF at 1.800.522.7279 or Aetna at 1.888.272.5651.**



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**A:** Aetna provides up to 24 one-way trips, up to 60 miles per trip. Call Access2Care at 1.855.814.1699 at least 72 hours prior to the appointment to schedule the trip.

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**A:** Teladoc- [Teladoc.com/Aetna](https://teladoc.com/Aetna) or call 1.855.TELADOC (\$0 copay) or telemedicine if your PCP or specialist offers that option (\$20 copay for PCP, \$30 for specialist).

**Q: Your spouse did not work for the commonwealth but is covered under your REHP benefits. They ask what will happen to their REHP benefits if you pass away. What do you tell them?**

**A:** REHP coverage will end upon the death of the retiree. The surviving spouse should contact SERS at 1.800.633.5461 within 7-10 days of the retiree passing. A Survivor Spouse REHP enrollment notice will be sent. Provided the notice is sent back within the stated timeframes, there will be no break in REHP coverage. There is a premium associated with Survivor Spouse REHP.

**Q: You're attending the annual PARSE meeting sometime in the future. The speaker from OA announces changes to the medical and Rx plan and increased copays. The crowd becomes unruly and threatens the speaker shouting, "*Our benefits are locked in! You can't make changes!*" How do you respond?**



**A: You explain that the commonwealth reserves the right to amend or modify any and all benefits related to the REHP. While there have not been any significant changes in the past few years, that does not mean changes will never occur.**



# Questions

